

## Getting Ready for the New School Year

We're busy getting everything ready for the new academic year and making sure student information is updated ahead of September 2026.

### Here's what you can expect over the next few weeks.

- **Ordering is temporarily paused** while student information is updated.
- **Ordering will reopen before the end of August 2026.** We recommend enabling push notifications in the Kanpla app so you'll be notified as soon as ordering is available again.
- As part of our annual update, **your child will be moved into their new academic year** before the new term begins.
- While this update is taking place, **you may temporarily see your child's previous class name displayed** as "Prev. Old Class Name". Once your school has completed its updates, the correct class information will appear automatically during the first few days of term.
- **Your home screen will display a temporary message** while the system is being updated.

### Will the class information affect my child's meals?

No. Your school and kitchen team are aware of these updates and have everything they need. Your child will continue to receive the correct meals.

### New starters

If your child is joining the school for the first time, you'll receive your Kanpla registration link between 17 and 18 August 2026.

If you haven't received your link by 19 August 2026, please contact the IFG Primary team using the details below and we'll be happy to help.

### Need some help?

If you have any questions or experience any issues, our Primary Support Team is here to help.

Phone: 0204 542 7211

Email: [primary@impactfood.co.uk](mailto:primary@impactfood.co.uk)

We look forward to welcoming you to the new school year.